

ADULT SOCIAL CARE

An Overview for Elected Members

16 June 2022

Who we are



Martin Samuels
Strategic Director,
Social Care and
Education



Ruth Lake,
Director, ASC and
Safeguarding



Kate Galoppi
Interim Director,
ASC and
Commissioning

Social workers, Occupational Therapists, Care Management Officers, Approved Mental Health Professionals, Reablement and Enablement Officers, Best Interest Assessors, Support staff, Commissioners, Contract Managers and more

1000+ staff within the Department, a further 19,000+ in external providers

SCE Department - Strategic Purpose

We are committed to supporting children, young people, adults, and families to be safe, be independent, be ambitious for themselves and live the best life they can.



Some 21/22 numbers...

18,998 new contacts

11,587 new requests for support

63% aged 65 and over; 37% aged 18-64



55% white; 34% Asian &/British; 6% Black &/British

81% community; 18% hospital discharge



63% supported by Information, Advice, Guidance and Signposting



57% female; 43% male



Some more numbers...



6,390 people received long term support in 21/22

75.2% had been receiving this for >12months

24.6% receive their support in residential / nursing care



32% took a direct payment

1,277 new clients provided with short term support to maximise independence

- 296 needed long term support
- 10 people went into residential / nursing care

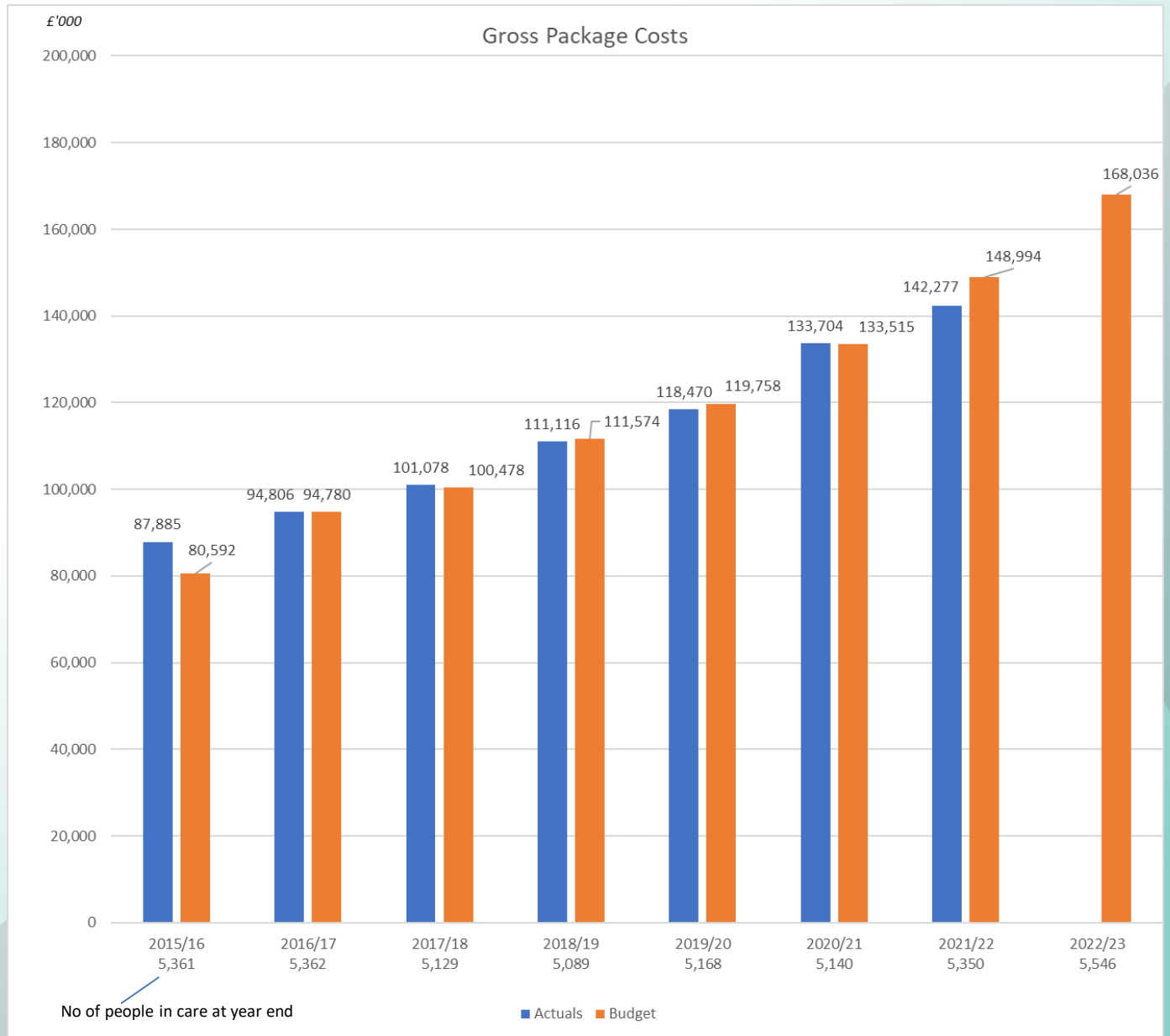


Resources



	<u>£m</u>
• Gross Package Costs	168.0
• Care Management	13.2
• Safeguarding	0.2
• Preventative Services	11.3
• Contracts & Commissioning	2.6
• Departmental	<u>3.1</u>
• Total expenditure	198.4
• Fees/Joint Funded Income	(27.5)
• Better Care Funding	<u>(33.0)</u>
• Total Net Budget 2022/23	137.9

Rising costs



So, what does ASC do?

- Statutory function defined in law
- Care Act 2014
 - major overhaul
- Also other laws
 - notably Mental Health Act, Mental Capacity Act
- Health & Care Act 2022
 - further reforms



Essentially

- to promote wellbeing and prevent need
- to assess people who appear to have a need for care and support
- to provide advice
- where eligible, to provide or arrange services to meet need

Strength based practice

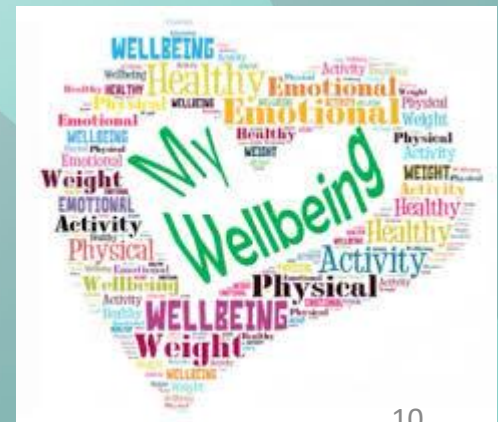
Our overall aim is to work together with people requiring social care support to live the life they want



Promote Wellbeing

- Local Authority duty
- Promote wellbeing through information and advice
- Signpost people to local services that may help
- Focus on prevention of need

Delivered through ASC front doors –
community, hospital, mental health



Assess Need

Assessment is both a key process AND a critical intervention

An assessment should identify:

- Individual strengths and networks
- what outcomes the individual is looking to achieve, in order to maintain or improve their w
- how care and support might help in achieving those outcomes



Should be proportionate

- from telephone discussion
- to complex multi-agency meetings

Prevent and Reduce Need

Assessments must

- Consider whether the person would benefit from the available preventative services, facilities or resources to build their resilience and networks
- Consider whether the person can be supported to be more independent

Delivered through social work, enablement, reablement, equipment & adaptations, assistive technology



Determine Eligibility

Set out in Care Act 2014

- the person has needs due to a physical or mental impairment or illness
- those needs mean that they are unable to achieve two or more specified outcomes
- as a consequence there is, or is likely to be, a significant impact on their wellbeing





Include:

- Nutrition
- Personal hygiene
- Being able to make use of the home safely
- Developing and maintaining family or other personal relationships
- Accessing and engaging in work, training, education or volunteering
- Making use of facilities or services in the local community
- Carrying out any caring responsibilities the adult has for a child

Support Planning

The process of identifying services or support that will meet needs and outcomes:

- Informal support
- Local universal services
- Community assets / preventative services
- Commissioned care (eligible needs)
- Direct payment (eligible needs)



Review

Periodic checks on the effectiveness of support plans:

Have strengths increased?

Have needs changed?

Are the services in place still the best way to deliver outcomes?

Future and contingency planning



Carers

Carers can be eligible for support in their own right

The Care Act introduced a national carers' eligibility threshold:

- the carer's needs are due to providing necessary care for an adult
- those needs puts the carer's health at risk or means that they are unable to achieve specified outcomes
- as a consequence there is, or is likely to be, a significant impact on their wellbeing



Carer-specific outcomes

- Carrying out any caring responsibilities the carer has for a child
- Providing care to other persons for whom the carer provides care
- Maintaining a habitable home environment
- Managing and maintaining nutrition
- Developing and maintaining family or other personal relationships
- Engaging in work, training, education or volunteering
- Making use of necessary facilities or services in the local community including recreational facilities or services
- Engaging in recreational activities

Safeguarding

- Duty to make enquiries into concerns about harm or abuse of people with care and support needs
- Separate training programme for Members

Leicester
Safeguarding
Adults Board

WORKING IN PARTNERSHIP
TO KEEP ADULTS SAFE

Mental Health Responsibilities

- Approved Mental Health Professionals (AMHPs)
 - Assess and determine detention to hospital
- s117
 - Agree arrangements for people leaving hospital after a detention for treatment
- Deprivation of Liberty Safeguards
 - Assess and authorise care arrangements that restrict freedom and choice
 - Due to be replaced by Liberty Protection Safeguards (probably 2024)

Commissioning & Contracts Management

Care Act duty to ensure services are available and the market is sustainable

- Use a commissioning cycle to ensure services available and value for money
- Market Position Statement
- Over 280 contracts
- Mix of statutory and discretionary services
- Many CQC registered
- Robust Quality Assurance Framework
- Brokerage function to support social work staff



Leicester City's provider market

329,839

RESIDENTS LIVING IN LEICESTER



LIFE
EXPECTANCY

77 – 82 YEARS

HEALTHY LIFE

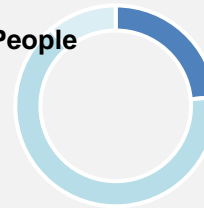
EXPECTANCY

59 - 60 YEARS

Older People

CYP

Working Age



White

Asian/Asian British

Care Homes

- 103 Care Homes across Leicester City providing 2711 beds
- Mix of OP (55 (17 of these homes provide nursing care) and Working Age (48)

Supported Living

- We currently support 475 people in 118 properties
- Provision has expanded by 46% over the last 8 years.

Domiciliary Care

- Commissioned jointly with health.
- 40 contracted providers supporting approx 2000 people in the city
- wider market consists of 126 providers supporting around 4100 people.

Advising Constituents

- ASC is complex – refer matters to us
- There are eligibility thresholds and charges for services
- Promote independence – encourage people looking for help to contact us directly
- Online advice and self assessment portal
<https://www.leicester.gov.uk/health-and-social-care/adult-social-care/>
- MyChoice services directory
<https://mychoice.leicester.gov.uk/>
- Telephone Duty – 0116 454 1004
- Concerns, Member Enquiries (via Member Enquiry System)

ASC Reform Programme

AST REFORM IMPLEMENTATION PROGRAMME BOARD GOVERNANCE STRUTURE

Directors Monthly Meetings

Programme Sponsor – Martin Samuels

Senior Project Manager

Programme Team



Workforce (Training, Skilled, healthy, Supported and Sustainable workforce) Louise Pinnock

Communication (Provider, Self funders, Co-production, Internal) Brian Lisowy

Digital (Customer Portal, On line financial assessment, on line care needs assessment, Support plan, Controc)

Strategic Finance (Revenue impact, operational budgets, self funder analysis, Grant funding management)

Any Questions?

